



## Guardian Mentor Pty Ltd Terms & Conditions of Sale

- **PRICING:**

All prices are quoted in Australian Dollars (AUD), excluding 10% GST.

- **TERMS:**

Prepaid Cheque, Electronic Bank Transfers, C.O.D., Mastercard, Visa, (Net 7 to 30 days by prior Management approval only). Goods will be shipped on receipt of payment or approved credit terms.

- **Transfer of Ownership:**

All goods remain the ownership of Guardian Mentor Pty Ltd ("the company") until such time as payment has been made by the customer and received in full by the company.

- **SHIPPING AND DELIVERY:**

Australia POST. Shipping, packaging and handling charges will apply based on standard AustPost parcel rates and are dependent upon parcel size and geographic location. Delivery time is approximately 7 to 14 days from date of order, depending on product and stock availability. All deliveries are Regular Parcel Service (B31) unless Express Parcel Service (B21) is requested by the customer.

- **WARRANTY:**

Manufacturers' Warranty applies for all products.

- **RETURN POLICY:**

Goods that a customer wants to return to Guardian Mentor that are in good working order and operate in accordance with the manufacturer's specifications and warranty cannot be accepted as a return item. Representation can be made to management in writing if there is deemed to be extenuating circumstances, however Guardian Mentor reserves the right to approve or reject any return of such goods. In this circumstance, goods will not be accepted without prior arrangement and an approved return authorisation from management. The customer's request for return of such goods and authorisation must be undertaken within 14 days of receipt of goods by the customer. Goods that are not defective and that have been approved for return must be returned within 7 days of said approval, in unused condition and with the original packaging and all contents/components intact and in a resaleable condition. A 20% restocking fee on item's sale value will apply.

- **ORDER ACCEPTANCE:** Guardian Mentor Pty Ltd reserves the right to accept or reject any purchase order placed via its online store facility.

**Management**

**Guardian Mentor Pty Ltd**